



Neighbourhoods



Communication across community and Neighbourhoods

We have been delivering the [Neighbourhood forums programme](#) over the past two to three years as the resident involvement part of the [City and Hackney Neighbourhoods programme](#).

Hackney CVS are really pleased with the progress of the work and believe that together we have been able to make positive impact on improving service delivery for residents across City and Hackney. We also recognise and believe there is a long way to go.

Along with alliance partners Volunteer Centre Hackney and Healthwatch Hackney, and the commissioners, we have updated the structure of the resident involvement programme for the next two years (2024-2026). The aim of the updates is to maximise delivery impact, build on learnings from the past years and accommodate a reduction in funding.

The programme changes include a reduction in number of forums per year (from 4 to 2, with increased flexibility in what they deliver), and more of a focus across the year through delivery against resident identified priorities (through a structured prioritisation process developed and delivered during 2023/4). In addition, each Neighbourhood is developing an Action Group with resident representation which will meet on a quarterly basis. The aims of the Action Groups will be to develop a practical plan with steps to address the two agreed health & wellbeing priorities, they will also support with planning forums and other activities.

Another key change is the increase in role and responsibility of the facilitator role. The updated model relies more heavily on the facilitators with them leading on delivering against the priorities, with less support from Hackney CVS staff. Because of the significance of the change, we have agreed a new role description for the facilitator role and hope that local organisations and interested individuals who want to make a change within those organisations will apply.

[Role on charity job here.](#)

We look forward to continuing to work with residents, local partners in the voluntary and community sector and statutory partners to improve health and care service delivery and local health outcomes.

Many thanks

Hackney CVS team